**Name:** P13

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|  | **Timespan** | **Content** | **Speaker** |
| 1 | 0:00.6 - 0:39.3 | Yeah. Um, some of the questions I haven't fully developed yet. Um, but it's a work in progress. Two of them were tied to a questionnaire later on in the study, and that may be more to get there. So some of them might repeat themselves, but, uh, it's fine if you start with that, right? Okay. All right. Um, so if I just start off, um, do you find authentication, in other words, logging into websites or applications difficult because of your disability? [Stroke] Yes. Yes. Okay. That's fine. Um, so in what ways, if any, does your disability make authentication hard for you to do so? | Interviewer |
| 2 | 0:39.5 - 0:42.0 | Remembering my God. Password. | P13 |
| 3 | 0:42.4 - 0:53.3 | Uh, so remember remembering password. Okay. Yeah, that's that's very common with, uh, a lot of people. Um, especially to the people with disabilities, like some other mental disabilities. | Interviewer |
| 4 | 0:53.3 - 0:57.5 | That when, like, everything, um, remembering things, sometimes you find. | P13 |
| 5 | 0:57.8 - 0:58.3 | Yourself. | Interviewer |
| 6 | 0:58.3 - 0:59.6 | As if you have, like, a plank? | P13 |
| 7 | 0:59.7 - 1:00.6 | Yeah. Yeah. | Interviewer |
| 8 | 1:00.8 - 1:03.0 | Bourbon. Well, how do you use your phone? | P13 |
| 9 | 1:03.1 - 1:16.5 | Right. Right. Okay. Yeah. Yeah. So something just goes to. Takes a while to come back? Yeah, if I do. Yeah. Okay, so that that that's a very important thing. So, um, you know, there are things like password managers and things like that that can. | Interviewer |
| 10 | 1:16.5 - 1:22.0 | Be used like a bunch of notes. You know, password, field phone. Yeah. Password for your business. | P13 |
| 11 | 1:22.3 - 1:22.6 | Yeah. | Interviewer |
| 12 | 1:23.5 - 1:24.6 | Yeah. Everything. | P13 |
| 13 | 1:24.9 - 1:33.0 | Yeah. I mean, that is the question we ask later, is whether you'd like to just run one login system for everything, but we'll come on to that. Uh, we've. | Interviewer |
| 14 | 1:33.2 - 1:36.7 | Had one password, so somebody couldn't easily find. | P13 |
| 15 | 1:37.0 - 1:37.2 | Yeah. | Interviewer |
| 16 | 1:37.8 - 1:39.4 | Yeah. I'll keep that in mind. Yeah. | P13 |
| 17 | 1:39.5 - 1:47.9 | Yeah. Yeah. I've got some power outage, which I don't even know in my my password manager. Yeah. And that was it for me because I think of data that I keep. | Interviewer |
| 18 | 1:47.9 - 1:49.9 | Running in the office. | P13 |
| 19 | 1:49.9 - 2:14.1 | Yeah. Yeah, you have to. I think there's a top ten list of passwords, which includes things like football team names and things like that that most commonly hacked into the surprising amount people have the for their passwords. But then people don't realize this. That's the thing. Um, which is the next question. Um, how important is it for you to get logged in quickly? I mean, are you sort of one of those people that sort of likes to just get things done on the. | Interviewer |
| 20 | 2:14.1 - 2:17.3 | Go, what you call a tablet and, uh, home? | P13 |
| 21 | 2:18.1 - 2:18.4 | Yeah. | Interviewer |
| 22 | 2:18.5 - 2:20.7 | Which I've got my phone as well. | P13 |
| 23 | 2:20.7 - 2:21.1 | Yeah. | Interviewer |
| 24 | 2:21.7 - 2:25.3 | What's going on up on the phone? | P13 |
| 25 | 2:25.5 - 2:25.8 | Yeah. | Interviewer |
| 26 | 2:26.5 - 2:27.6 | Very complicated. | P13 |
| 27 | 2:27.9 - 2:46.4 | Yeah. Um, apples are meant to be sort of the easiest of the phones to use it come back to your Android. But by the. Yeah, that might be bad, but the whole thing is very tricky still sometimes. Um, but, um, so. So it can slow you down, then sometimes just doesn't. | Interviewer |
| 28 | 2:46.5 - 2:56.0 | Oh my gosh. You know, when I go into my tablet, I go, hey, don't book. I have to go in. Yeah. And so me grab from my TV. | P13 |
| 29 | 2:56.1 - 2:56.4 | Yeah. | Interviewer |
| 30 | 2:57.1 - 2:58.0 | I remember that one. | P13 |
| 31 | 2:58.4 - 2:59.2 | Yeah. Yeah. | Interviewer |
| 32 | 3:00.1 - 3:08.7 | So do you like, like to be able to. Do you like to be actual when you log in. May need to be able to just do it quite quickly or are you okay with it taking steps. | Staff |
| 33 | 3:09.5 - 3:10.0 | Or not. | P13 |
| 34 | 3:10.0 - 3:11.6 | Working, you know, in a rush says. | Staff |
| 35 | 3:11.8 - 3:12.5 | Nothing's a rush. | P13 |
| 36 | 3:12.5 - 3:25.6 | For me. Okay. Okay. Okay. So just to do that. Yeah. Okay. So just edit any sort of speed design. That's good. And how how highly do you like, um, the importance of security on a scale of 1 to 5, so on. | Interviewer |
| 37 | 3:25.9 - 3:27.4 | Yeah. Yeah. Yeah. Yeah. | P13 |
| 38 | 3:27.6 - 3:28.5 | Okay. Yeah. | Interviewer |
| 39 | 3:28.8 - 3:34.5 | So that generally takes me today. Yeah. I got a book for a lot of different things. | P13 |
| 40 | 3:34.9 - 3:36.3 | Yeah. Yeah. | Interviewer |
| 41 | 3:36.6 - 3:39.1 | A lot of things is personal. | P13 |
| 42 | 3:39.3 - 4:02.1 | Yeah. Yeah. So it's important. Yeah. Okay. Um, so this this is really, um, related to that. How how often do you sacrifice security? Make logging in easier? Um, so would you ever use passwords? We use passwords or go without two factor authentication, which is the passcodes. Would you ever do that to make logging any easier? | Interviewer |
| 43 | 4:02.3 - 4:06.3 | I mean, you'd be nice to have one password for everything. | P13 |
| 44 | 4:06.4 - 4:07.2 | Yeah, yeah, yeah. | Interviewer |
| 45 | 4:07.2 - 4:11.3 | You tend to just stick to the same ones. Okay. Oh. Go on. Yeah. Okay. | Staff |
| 46 | 4:12.1 - 4:21.2 | Yeah, yeah. That's fine. I'll just poke me for that. Um, but, uh, I'll make a note. It's nice to have one. | Interviewer |
| 47 | 4:21.2 - 4:22.6 | You get, like, a brain. | P13 |
| 48 | 4:22.6 - 4:23.7 | Fog. Oh, yeah. Yeah. | Staff |
| 49 | 4:23.7 - 4:25.2 | Oh, nothing seems to work, right? | P13 |
| 50 | 4:25.2 - 4:29.3 | Yeah. Yeah. Are you sure that you're put in incorrectly and it's still say no. | Staff |
| 51 | 4:29.3 - 4:30.3 | It's a little fat thing. | P13 |
| 52 | 4:32.7 - 4:33.1 | Yeah. | Interviewer |
| 53 | 4:34.4 - 4:36.9 | So you have skinnier fingers. Is that what you said? Right. | Staff |
| 54 | 4:38.0 - 4:39.6 | I'm thinking of bigger keys. | P13 |
| 55 | 4:39.7 - 4:40.6 | Okay. There you. | Staff |
| 56 | 4:40.6 - 4:47.7 | Go. Yeah. I don't know. I do use a few passwords that are pretty similar, but then I forget which version I've used, and then, uh. | Interviewer |
| 57 | 4:47.7 - 4:53.3 | I mean, maybe you want, like, uh, everything out of place. Mhm. Oh I knew where everything was. | P13 |
| 58 | 4:53.3 - 4:53.7 | Yeah. | Interviewer |
| 59 | 4:54.0 - 4:58.3 | Well I told him I was in the garage. Yeah. Hey don't go overboard that's all. | P13 |
| 60 | 4:58.5 - 4:58.7 | Yeah. | Interviewer |
| 61 | 4:59.2 - 5:01.5 | No I haven't got any intellect. | P13 |
| 62 | 5:01.5 - 5:12.8 | Yeah, well he's changed now. I mean, that's that's an interesting point because nowadays you just have a key to your garage and then you can access everything. I mean, even now, you've got so many different accounts that you need a key for every one. | Interviewer |
| 63 | 5:13.8 - 5:15.7 | To me, it's always. | P13 |
| 64 | 5:15.7 - 5:16.9 | Work. Oh, right. Yeah. | Interviewer |
| 65 | 5:16.9 - 5:18.0 | In one place. | P13 |
| 66 | 5:18.3 - 5:18.8 | Yeah. Yeah. | Interviewer |
| 67 | 5:19.6 - 5:20.0 | Yeah. | P13 |
| 68 | 5:20.3 - 5:20.6 | Yeah. | Interviewer |
| 69 | 5:21.0 - 5:23.0 | Is your mental capacity? Yeah. | P13 |
| 70 | 5:23.9 - 5:24.5 | Yeah. It's very. | Interviewer |
| 71 | 5:24.5 - 5:25.2 | Frustrating. | P13 |
| 72 | 5:25.3 - 5:30.8 | Yeah, yeah, yeah. When you used to having everything organised. Yeah, I can imagine that. That's really difficult. | Interviewer |
| 73 | 5:31.3 - 5:33.2 | Like what is disorganized? | P13 |
| 74 | 5:33.5 - 5:33.8 | Uh. | Interviewer |
| 75 | 5:34.9 - 5:37.0 | So I kept the front ones. | P13 |
| 76 | 5:37.6 - 5:37.9 | Yeah. | Staff |
| 77 | 5:38.4 - 5:39.1 | Okay. Yeah. | Interviewer |
| 78 | 5:39.2 - 5:42.1 | You can find something on it. Oh, yeah. | P13 |
| 79 | 5:43.9 - 5:56.2 | Uh, I guess, huh? Yeah. I mean, I mean, I'm pretty disorganized, I mean. Yeah, I'm trying to tidy up on my part in, try to tidy up the things around the house and get more organized, get with the clutter and things like that. So. | Interviewer |
| 80 | 5:56.4 - 5:57.6 | So what's good is. | Staff |
| 81 | 5:57.6 - 6:04.0 | That never any time is bad. It's good when you do manage to do occasional things of that nature. Until I did. | Interviewer |
| 82 | 6:04.1 - 6:08.8 | When in my busy life, I just wanted less and less everything. | P13 |
| 83 | 6:09.1 - 6:09.6 | Yeah, yeah. | Interviewer |
| 84 | 6:09.8 - 6:16.6 | But then what did you change? Jobs. You become a little more interesting list. And then most of the mistakes. | P13 |
| 85 | 6:16.6 - 6:24.1 | Yeah, yeah, I make all the time, space and have to do it all again. Yeah. And, uh, and I guess the people should just read the notes. | Interviewer |
| 86 | 6:24.5 - 6:25.8 | Uh uh. | Staff |
| 87 | 6:26.5 - 6:41.3 | Um, so, um, so we're going back a bit to, to, um, sacrifice security because it's too difficult to authenticate with your disability. So when you, when you say like where you, where you find it hard to remember things that you like, you is something that's. | Interviewer |
| 88 | 6:42.1 - 6:46.4 | Like, oh, the important things in my life on the security guard. | P13 |
| 89 | 6:46.7 - 7:09.6 | Yeah, yeah. Okay. So it depends on, on on the important things. So, um, you have one for that. Yeah, but that's what most other people say. To be fair, um, most people, you know, if it's important, um, it needs to be secure, then the. That increases security on it. Um, if you had to choose, would you have, uh, more security? One easier for us lock in. | Interviewer |
| 90 | 7:10.6 - 7:11.5 | Easy, easier and. | P13 |
| 91 | 7:11.8 - 7:27.1 | Easier and faster. Okay. I think that's great. Um, would you like to have one system that you could use to log into most of your websites and applications? Yeah, yeah. Okay. Um, just checking on recording. Okay. | Interviewer |
| 92 | 7:27.8 - 7:29.3 | Yes. Double check. | Staff |
| 93 | 7:29.3 - 7:43.2 | Anymore. Yeah. So. Okay. Um, uh, when you log into a site or service, would you like to have details of your disability passed across so that they can automatically adapt, uh, the user experience for you? So. | Interviewer |
| 94 | 7:43.8 - 7:44.5 | Um. | Staff |
| 95 | 7:44.9 - 7:48.1 | Just be the one. Yeah. People take advantage of you. | P13 |
| 96 | 7:48.5 - 8:22.1 | Yeah, okay. That's the point those days. But yeah, it has been right before. And, um, you know, it's just a privacy. You know what I mean? It leads onto the next question. That's, um, for one of the question, the question later, which is about trust in the company. Let me just ask this question. Um, if you did pass the test, would you like to have the option to choose which aspects of your disability are revealed? Uh, but I suppose that doesn't really count because you said no on it. Yeah. And then how would how would you feel about trusting a company with the information dates? | Interviewer |
| 97 | 8:22.6 - 8:23.7 | Uh, we found to that. | P13 |
| 98 | 8:24.3 - 8:24.6 | Um. | Interviewer |
| 99 | 8:25.0 - 8:29.0 | Like, if I get a phone call, the resolution number. | P13 |
| 100 | 8:29.1 - 8:29.5 | Yeah. | Interviewer |
| 101 | 8:29.9 - 8:31.1 | I tend not. Probably will. | P13 |
| 102 | 8:31.1 - 8:38.7 | Not. Yeah. Yeah. Me. Very good. Yeah. I've got all my spam calls blocked. I've got the Google to block anything that exists. | Interviewer |
| 103 | 8:39.3 - 8:40.0 | We could do. Uh. | P13 |
| 104 | 8:40.7 - 8:54.2 | Yeah. We use you on the on the iPhones as well. Right. But mine will come up and it would say likely nuisance or likely scam. Um, so it would say so then I don't even bother. Yeah, right. So there are there are things that are on there. | Staff |
| 105 | 8:54.2 - 8:57.1 | I might have to go and get the name of somebody. Might. | P13 |
| 106 | 8:57.6 - 9:00.1 | If someone you know, then you'll answer it. Yeah. | Staff |
| 107 | 9:00.5 - 9:02.2 | Yes or no? | P13 |
| 108 | 9:02.5 - 9:06.2 | Yeah. The bus. Mhm. | Staff |
| 109 | 9:07.0 - 9:53.6 | Very good. Uh. Um. Would you like to see, uh, uh, login system that could work with a variety of inputs including Hadoop. So this is more for people with physical disabilities, things like text to speech, head movement, optical tracking. Other assistive technologies. So something like that. So, um. I'm gonna skip this question because it's in relation to the above, which was what you'd like to say, but you wouldn't, um. and I'm guessing you don't come in to use any assistive technology or anything like that to use facial recognition or anything like that? No, nothing. Uh, okay. Uh, it is a. | Interviewer |
| 110 | 9:57.1 - 9:57.8 | Technology. | P13 |
| 111 | 9:57.8 - 9:58.4 | That's, uh. | Interviewer |
| 112 | 9:58.9 - 10:01.8 | For one thing, technical. Like my four year old grandson. | P13 |
| 113 | 10:01.8 - 10:03.0 | Yeah. Yeah. | Staff |
| 114 | 10:03.5 - 10:09.1 | Yeah, I know, but it's it's so nice now that it's so big and everything that I like. | Interviewer |
| 115 | 10:09.1 - 10:11.4 | I saw it, granddad out there. Oh, yeah. Yeah yeah. | Staff |
| 116 | 10:11.9 - 10:12.1 | Yeah. | Interviewer |
| 117 | 10:13.9 - 10:17.8 | Oh right. Yeah, yeah. In a very short space. Yeah. | P13 |
| 118 | 10:17.9 - 10:31.7 | Right. Yeah. Right. It has, uh, like 30, 40 years. Yeah. It's completely different now. The way everything works. Uh, it's quite scary. Um, would you say that you are currently happy with the way that you log into sites? | Interviewer |
| 119 | 10:32.6 - 10:32.9 | Well. | P13 |
| 120 | 10:34.3 - 10:34.6 | Yeah. | Interviewer |
| 121 | 10:34.9 - 10:37.2 | Most of all, for four digit code. | P13 |
| 122 | 10:37.5 - 10:37.8 | Yeah. | Interviewer |
| 123 | 10:38.0 - 10:41.5 | The same code. My phone is a small tablet. | P13 |
| 124 | 10:41.7 - 10:43.9 | They use this one code only. Yes. | Staff |
| 125 | 10:45.2 - 10:51.0 | Yeah, I keep it much the same. Yeah. So I thought I did fairly happy with it. How is something like that? Something simple. | Interviewer |
| 126 | 10:51.6 - 10:54.4 | Uh, okay. I'll do something a little while. | P13 |
| 127 | 10:54.6 - 10:55.3 | Yeah, okay. | Staff |
| 128 | 10:55.3 - 10:56.6 | Can't remember what it is. Yeah. | Interviewer |
| 129 | 10:56.6 - 10:58.1 | Uh, yeah. | Staff |
| 130 | 10:58.3 - 10:58.6 | Uh. | Interviewer |
| 131 | 10:59.0 - 11:01.4 | And then you sit and wait for a while, then something comes up. | P13 |
| 132 | 11:01.6 - 11:07.0 | Yeah, yeah. So it's a memory's really a problem. Then all of a sudden, memory is a problem. | Interviewer |
| 133 | 11:07.1 - 11:19.4 | Well, it's one of those who trying to explain to somebody when you've had brain damage from a stroke. Mhm. How your brain changes and you're away from the fridge a moment time. Two, two doesn't make for me. | P13 |
| 134 | 11:19.6 - 11:20.4 | Yeah, yeah. | Staff |
| 135 | 11:20.5 - 11:23.0 | And if you all got disciplined do that before. | P13 |
| 136 | 11:23.2 - 11:23.6 | Yeah. | Interviewer |
| 137 | 11:23.6 - 11:28.9 | Can you slice. Very good. Oh. Said to be okay. I'm just. I just saw it. | P13 |
| 138 | 11:29.1 - 11:30.1 | Yeah, yeah. | Interviewer |
| 139 | 11:30.1 - 11:36.6 | The dog paralyzed but decided that. Yeah, yeah. I'll turn around and keep that in my back. | P13 |
| 140 | 11:36.8 - 11:42.0 | Yeah. Yeah. It must be kind of hard being aware of it, cause you seem aware of it as well as the most difficult being aware of it. | Interviewer |
| 141 | 11:43.1 - 11:43.6 | Yeah, I. | Staff |
| 142 | 11:43.6 - 11:44.4 | Think too much. | P13 |
| 143 | 11:44.4 - 11:56.0 | Yeah yeah yeah yeah, yeah. I was reminded that I think, um. But I'm glad to do a thinking math. Probably a good thing. | Interviewer |
| 144 | 11:56.0 - 12:05.2 | There's probably some chance to see, well, watching television there. Yeah. Well. And what is my politics. You know a good idea. Mhm. A lot of like. | P13 |
| 145 | 12:05.5 - 12:06.7 | You get sucked into it. | Staff |
| 146 | 12:06.7 - 12:07.3 | Oh yeah. | Interviewer |
| 147 | 12:07.5 - 12:09.2 | I know things that educate me. | P13 |
| 148 | 12:09.3 - 12:09.6 | Yeah. | Interviewer |
| 149 | 12:09.6 - 12:13.4 | Yeah. Study. Yeah. And of course that's very tiring. | P13 |
| 150 | 12:13.4 - 12:13.7 | Yeah. | Staff |
| 151 | 12:14.0 - 12:14.9 | Be losing time. | P13 |
| 152 | 12:15.0 - 12:15.3 | Yeah. | Interviewer |
| 153 | 12:15.3 - 12:17.2 | Your brain's on overtime. Yeah. | P13 |
| 154 | 12:18.2 - 12:19.2 | Oh yeah. Yeah. | Staff |
| 155 | 12:19.6 - 12:21.7 | And a lot of it goes in that comes out that. Yeah. | P13 |
| 156 | 12:21.9 - 12:27.6 | Yeah. Well, I guess sometimes, sometimes at the moment it's quite interesting, isn't there, to learn these things I need to do. And it's like. | Interviewer |
| 157 | 12:27.7 - 12:29.0 | So good I know. Well. | P13 |
| 158 | 12:29.4 - 12:29.7 | Mhm. | Interviewer |
| 159 | 12:30.9 - 12:43.1 | And also the people that strongly go on television have seen this thing I call a coma. Yeah. So we go into, like, a dream. Yeah, but it's more than a dream. It's like you feel like you're actually in it. Yeah. | P13 |
| 160 | 12:44.6 - 12:54.4 | Mhm. Yeah. So you see, I mean I'm not a medical doctor. I'm not. So I don't you know what I'm studying is not made of cool doctors. More scientific. Yeah. So it relates to computers. | Interviewer |
| 161 | 12:54.6 - 12:58.9 | So as you get older you get things don't you guys. Yeah totally. | P13 |
| 162 | 12:59.6 - 13:32.4 | Yeah yeah yeah yeah yeah yeah yeah yeah. With the poisoning and all that. Yeah. Um. There's an idea later that I might ask you about where you might not have to remember things for logging in. Um, I'm just going to move on. Um. So, uh, do you find. So you do you find it frustrating or have any reservations when logging into systems, do you worry about loss of data privacy, loss of access, or difficulty logging in? So again, you've kind of really said you worry about forgetting your password. | Interviewer |
| 163 | 13:32.4 - 13:37.7 | Well, I think one of the worst thing, um, when you get it. So you like a text message? Yeah, it comes through. | P13 |
| 164 | 13:37.8 - 13:38.1 | Yeah. | Staff |
| 165 | 13:38.7 - 13:40.5 | You. Once you have it, you read it. | P13 |
| 166 | 13:40.8 - 13:41.1 | Yeah. | Interviewer |
| 167 | 13:41.7 - 13:44.5 | I just naturally so naturally deletes itself. | P13 |
| 168 | 13:44.7 - 13:45.3 | But it doesn't. | Staff |
| 169 | 13:45.3 - 13:47.7 | It doesn't cancel everything. Delete all. | P13 |
| 170 | 13:47.8 - 13:52.2 | So that's a bit of a concern. I mean, things that need to be gone. | Staff |
| 171 | 13:52.8 - 13:55.8 | Okay. What do you mean? The passcodes to come through? | Interviewer |
| 172 | 13:56.3 - 13:57.3 | Well, just information. | Staff |
| 173 | 13:57.3 - 13:59.4 | You know, you can talk to someone. | P13 |
| 174 | 13:59.8 - 14:01.8 | Uh, okay. Oh, that's a good point. | Interviewer |
| 175 | 14:01.8 - 14:02.1 | Yeah. | Staff |
| 176 | 14:02.1 - 14:03.0 | Okay. Yeah. | Interviewer |
| 177 | 14:03.3 - 14:06.8 | Um, I could stay on my register for weeks. Months? | P13 |
| 178 | 14:07.2 - 14:07.5 | Yeah. | Interviewer |
| 179 | 14:08.1 - 14:09.6 | You think I don't need that anymore? | P13 |
| 180 | 14:09.9 - 14:11.2 | Yeah. Get rid of it. But you so. | Staff |
| 181 | 14:11.3 - 14:15.1 | Much like you need what you read, and they say. | P13 |
| 182 | 14:16.2 - 14:16.6 | Yeah. | Staff |
| 183 | 14:17.0 - 14:18.4 | Do you want to delete? | P13 |
| 184 | 14:18.6 - 14:18.9 | Yeah. | Interviewer |
| 185 | 14:19.2 - 14:23.5 | To remind you to actually remove certain things. Yeah. Apps. Okay. | Staff |
| 186 | 14:23.8 - 14:24.1 | Yeah. | Interviewer |
| 187 | 14:24.5 - 14:29.9 | Sure. There's some on my son and they go delete this and delete stuff. | P13 |
| 188 | 14:30.0 - 14:44.8 | Yeah. So maybe like an option of things that. Yeah. straight away at the end of it say delete now or save. So they would be helpful for you not having a backup of this one thing that you're going to not be having access to. Yeah. | Staff |
| 189 | 14:45.0 - 14:47.9 | That's the. Yeah. Yeah. Sort of like a rubbish collection thing. | Interviewer |
| 190 | 14:47.9 - 14:50.1 | Yeah. Yeah. That's interesting. | Staff |
| 191 | 14:50.2 - 15:00.1 | Yeah. That's an interesting idea. Yeah. Um, I'm not sure how it relate to the authentication side of things, but I mean, that's, that's a good idea for phone messages. | Interviewer |
| 192 | 15:00.1 - 15:00.4 | Yeah. | Staff |
| 193 | 15:00.5 - 15:04.2 | Um, trying to think maybe old passwords or something like that that. | Interviewer |
| 194 | 15:04.7 - 15:06.0 | You don't anymore. | Staff |
| 195 | 15:06.0 - 15:09.6 | Yeah. Or old accounts or something. You know. | Interviewer |
| 196 | 15:09.8 - 15:09.9 | What? | Staff |
| 197 | 15:09.9 - 15:19.2 | You have somebody. Yeah. He wants you to come through, and he's got all his information. Yeah. Yeah. Chance to reboot. Reset. | P13 |
| 198 | 15:19.6 - 15:31.7 | Mhm. So if you had like certain apps that you were logging into or things that you wouldn't get into on your computer or your devices that you're not using anymore. Yeah. Rather than it will being set. That would be better if it's not being used for it to automatically make things. | Staff |
| 199 | 15:31.7 - 15:34.9 | Like for example, my family have a nap. | P13 |
| 200 | 15:35.1 - 15:35.8 | Yeah, we. | Staff |
| 201 | 15:35.8 - 15:40.9 | Saw a university app for me, and they all talk to each other, baby. | P13 |
| 202 | 15:40.9 - 15:46.8 | Yeah. Yeah yeah yeah yeah yeah. Oh, yeah. | Staff |
| 203 | 15:47.0 - 15:52.2 | So our new group thankful to them. Yeah. I think very distinctly have an app for that. | P13 |
| 204 | 15:52.2 - 15:53.0 | Yeah. You could. | Staff |
| 205 | 15:53.3 - 15:53.5 | Yeah. | P13 |
| 206 | 15:54.2 - 15:55.2 | Absolutely. Yeah. | Staff |
| 207 | 15:55.2 - 15:55.4 | Yeah. | Interviewer |
| 208 | 15:56.6 - 15:59.6 | Yeah. It comes in information or there's no discord. | P13 |
| 209 | 15:59.7 - 16:02.2 | Yeah, absolutely. They both stay in touch. | Staff |
| 210 | 16:03.3 - 16:26.3 | Okay. Uh, when we need it. Towards the end. Um, what strengths do you think a good login system should have? And how would you feel if you could use a system like this? Uh, is that it's only like, uh, other than, uh, the garbage collection, the, um, the easy logging. Do you think there's any ideas that you have for a good login system? Probably not. The most interesting question. | Interviewer |
| 211 | 16:26.8 - 16:40.1 | I remember when I, when I worked on a company director, and I made the best of everyone and put in a memo or an email. Yeah, I was very delicate. | P13 |
| 212 | 16:40.4 - 16:40.7 | Yeah. | Staff |
| 213 | 16:40.7 - 16:45.4 | So you put it in, then you delete it. Then you find after you can, you can delete it. | P13 |
| 214 | 16:45.4 - 16:45.8 | No. | Staff |
| 215 | 16:46.2 - 16:49.8 | There's some big power up there. Uh, he's got access to it. | P13 |
| 216 | 16:49.9 - 16:50.4 | Yeah. | Staff |
| 217 | 16:51.0 - 16:53.5 | Unless you just do Doobie in his own court. | P13 |
| 218 | 16:53.5 - 16:54.6 | Yeah, yeah. Yeah. | Staff |
| 219 | 16:54.8 - 16:56.0 | Well, during the draft. | P13 |
| 220 | 16:56.4 - 16:56.9 | Yeah, yeah. | Staff |
| 221 | 16:57.6 - 17:02.2 | Yeah. Okay. So sort of just sort of complete control over. | Interviewer |
| 222 | 17:02.5 - 17:02.8 | Yeah. | P13 |
| 223 | 17:02.9 - 17:06.6 | Or your thing. So, uh. Um. Okay. | Interviewer |
| 224 | 17:07.2 - 17:19.4 | Um, I got a couple things to say. Um, things. Um, first off, it seems to come from the heart. Yeah. Mhm. And that's fine. You know, some people don't mind reading. | P13 |
| 225 | 17:19.7 - 17:26.4 | Yeah. Of course. But you don't want to just anybody coming along and looking at your personal details. Yeah. Yeah for sure. | Staff |
| 226 | 17:27.8 - 17:45.4 | So I'm trying privacy as well. Yeah. Yeah. Okay. Um, do you sometimes think that companies should automatically know who you are? Um, so when you go to a site, it should automatically lock you in. Or do you appreciate the fact that you have to log in each time for security to keep the security? Huh? | Interviewer |
| 227 | 17:45.7 - 17:46.8 | Um, I think it depends on the. | P13 |
| 228 | 17:47.3 - 17:57.8 | Company, because I think. Yeah. Okay. Uh, okay. Um, do you feel that security is an organization's responsibility or that they use a little bit of both? | Interviewer |
| 229 | 17:58.8 - 18:04.5 | I think very much of the organization. Yeah. Internet. Nice. Very dangerous place. | P13 |
| 230 | 18:05.2 - 18:05.6 | Yeah. | Interviewer |
| 231 | 18:05.9 - 18:07.7 | Well, we call a cable country. | P13 |
| 232 | 18:08.0 - 18:20.4 | Yeah. It's like the wild west of it is, um. Yes. Um, so this is wasn't related to you. You said you had problems remembering. Would you consider using an on person device for verification? | Interviewer |
| 233 | 18:20.5 - 18:22.4 | Excuse me. Let me get this now. | P13 |
| 234 | 18:22.7 - 18:23.0 | Yeah. | Interviewer |
| 235 | 18:23.8 - 18:28.2 | E e uh, that would be somebody asking, I know that you. | Staff |
| 236 | 18:29.3 - 18:34.2 | Can't spell, but. You do spell check. | P13 |
| 237 | 18:35.7 - 18:36.4 | Can you pronounce it? | Interviewer |
| 238 | 18:36.4 - 18:39.2 | The o say, this morning. | P13 |
| 239 | 18:39.2 - 18:39.7 | Uh, when. | Interviewer |
| 240 | 18:39.7 - 18:48.6 | I wake up in the morning, takes probably a half a day. My brain decayed into a reasonable state. Yeah. You understand what's going on? | P13 |
| 241 | 18:48.7 - 18:53.0 | Yeah, yeah, yeah. Oh, yeah. I'm not very good in the morning. I'm only positive, though. | Interviewer |
| 242 | 18:53.5 - 18:57.3 | But the best time for me is when I lie in bed at night. The lights are off. | P13 |
| 243 | 18:57.6 - 18:58.0 | Yeah. | Interviewer |
| 244 | 18:58.3 - 18:59.4 | Just in general music. | P13 |
| 245 | 18:59.7 - 19:00.0 | Yeah. | Interviewer |
| 246 | 19:01.7 - 19:02.0 | Yeah. | P13 |
| 247 | 19:02.7 - 19:03.0 | Yeah. | Interviewer |
| 248 | 19:03.6 - 19:08.0 | But unfortunately, you don't. You don't realize your brain start working properly. | P13 |
| 249 | 19:08.1 - 19:08.5 | Yeah. | Staff |
| 250 | 19:08.9 - 19:15.1 | How often you sort of think, well I going in on December 18th. Yeah. And trying expressing somebody else's. | P13 |
| 251 | 19:15.1 - 19:15.4 | Really. | Staff |
| 252 | 19:15.4 - 19:17.0 | How are you. Mhm. | P13 |
| 253 | 19:19.4 - 19:23.1 | Well I, I can understand the difference when they say that. | Interviewer |
| 254 | 19:23.1 - 19:27.8 | It's funny that for me my, My voice sounds terrible. Very nicely. | P13 |
| 255 | 19:28.3 - 19:28.6 | Yeah. | Interviewer |
| 256 | 19:28.9 - 19:29.6 | Oh, yeah. | P13 |
| 257 | 19:29.8 - 19:31.1 | Sounds all right to me, right? | Staff |
| 258 | 19:31.2 - 19:33.6 | That's what everybody says to me. Sounds. | P13 |
| 259 | 19:33.8 - 19:34.4 | Yeah. Yeah. | Staff |
| 260 | 19:34.8 - 19:44.4 | I was a good tired during the day. It gets worse. I was, like, going for me with a lot of people. I'm almost incoherent. Yeah. | P13 |
| 261 | 19:44.8 - 19:45.1 | Yeah. | Interviewer |
| 262 | 19:45.5 - 19:59.1 | Well that's it. That's interesting as well, though, when you're talking about your speech and how that varies throughout the day. Because if there's certain things that log in that were maybe voice activated. Yeah. That could potentially. Yeah. You could do it. | Staff |
| 263 | 19:59.1 - 19:59.6 | Yeah. | Interviewer |
| 264 | 19:59.6 - 20:00.8 | At the time of day or. | Staff |
| 265 | 20:01.1 - 20:08.8 | Yeah, it can become reliable because people if they got an illness or something. Yeah. And I was completely wrong for that. | Interviewer |
| 266 | 20:09.3 - 20:09.7 | I would. | Staff |
| 267 | 20:10.6 - 20:14.6 | Say inappropriate. Yeah, exactly. Yeah. I told my lawyer. | P13 |
| 268 | 20:14.6 - 20:20.1 | I was going to say, you know, I didn't know at the time that. Right? Uh. | Staff |
| 269 | 20:20.9 - 20:22.9 | Yeah. We all need to get out of. | Interviewer |
| 270 | 20:23.1 - 20:28.6 | The most important thing. You need to have another stroke. And so it's a good sense of humor. | P13 |
| 271 | 20:28.6 - 20:33.3 | Yeah, I think so, yeah. Yeah, I think yeah. Everyone should have one of those in life. Yeah, yeah. | Interviewer |
| 272 | 20:33.9 - 20:36.5 | It's a scary place to be, love wise. | P13 |
| 273 | 20:37.1 - 20:37.5 | Yeah. | Interviewer |
| 274 | 20:37.7 - 20:40.3 | Because yeah, you don't get any warning. | P13 |
| 275 | 20:40.5 - 20:41.2 | Nine, nine. | Staff |
| 276 | 20:41.6 - 20:43.5 | Nine. You got filled up there. | P13 |
| 277 | 20:43.5 - 20:43.8 | And it. | Staff |
| 278 | 20:43.8 - 20:44.4 | Was cancer. | P13 |
| 279 | 20:44.8 - 20:45.4 | Yeah, yeah. | Staff |
| 280 | 20:45.5 - 20:47.6 | You know, give it a second. | P13 |
| 281 | 20:48.0 - 20:49.2 | Done. And. | Staff |
| 282 | 20:49.8 - 20:50.1 | Yeah. | Interviewer |
| 283 | 20:50.8 - 20:52.8 | You still did. All right. That's for me. Right? Yeah. | Staff |
| 284 | 20:53.3 - 20:58.7 | So, uh, still go ahead. Yeah. Well, yeah. Yeah. You gotta. | Interviewer |
| 285 | 20:58.7 - 20:58.8 | You. | Staff |
| 286 | 20:59.7 - 21:11.3 | Gotta gotta take the guts to where you can. Um, so. Yeah. So things like key fobs, USB key, like, if you could plug a USB key into a computer or phone or something. Uh. | Interviewer |
| 287 | 21:11.6 - 21:16.6 | So all key, just like, uh, like a tape recorder, is it? No. | P13 |
| 288 | 21:16.6 - 21:26.0 | So, like I'm saying, you know, like, take the bus and drive a new car. Yeah. If you could use, like, a key like that. Yeah. To unlock things on the computer, would you think you could use something like that? | Interviewer |
| 289 | 21:26.0 - 21:28.0 | So then you wouldn't have to type, you know. | Staff |
| 290 | 21:28.4 - 21:28.7 | Yeah. | P13 |
| 291 | 21:28.8 - 21:30.2 | Yeah. Okay. Yeah. | Interviewer |
| 292 | 21:30.4 - 21:31.9 | It would be one system. | Staff |
| 293 | 21:33.1 - 21:33.4 | Okay. | P13 |
| 294 | 21:34.0 - 21:34.4 | Oh, yeah. | Interviewer |
| 295 | 21:35.4 - 21:46.1 | So it has to be what you call your iPhone. And it would give you a little with that. Yeah. That's quite nice to have something like that. But something you find easily is. Yeah. | Staff |
| 296 | 21:46.3 - 21:51.1 | I'm telling you, same as me. Yeah, but something worth having. | P13 |
| 297 | 21:51.3 - 21:56.3 | Yeah. There you guys go. Yeah. Yeah, but you can easily lose it. | Staff |
| 298 | 21:56.4 - 22:05.4 | Yeah, there's lots of ones. That's brilliant. Excellent. Okay, so then there may be a a use that for those like at the end of the. | Interviewer |
| 299 | 22:05.6 - 22:05.9 | Yeah. | P13 |
| 300 | 22:05.9 - 22:14.0 | People will have have trouble remembering. Um, so just coming to the end, would you like the opportunity to be included in any future research questions? | Interviewer |
| 301 | 22:14.4 - 22:14.6 | Yeah. | P13 |
| 302 | 22:15.0 - 22:26.3 | Yeah. Yeah. Like I say, we might have a question. Uh, hopefully I'll have some better questions by that and some organized ones that don't repeat themselves less often then, uh, because, yeah. | Interviewer |
| 303 | 22:26.6 - 22:28.4 | We don't bloody understand it. Yeah. | P13 |
| 304 | 22:29.4 - 23:01.6 | Well, a lot of people dying. I mean, a lot of, a lot of people are computer literate. It's just, uh, a lot of people, I mean, who should really know and, you know, and, uh, difficult. Yeah. I mean, I started off really, I was going into it for my sort of, um. My problem is that sort of researching computer difficulties with computers. Uh, but my supervisor had a specific project with relating to, um, mobile phone logging, so it's much more focused now, but, uh, but, uh, again, it, it can be helpful to other people. Yeah. | Interviewer |
| 305 | 23:01.6 - 23:08.6 | With other people you do deal with here. Yeah. We all think we're actually perfectly sane. | P13 |
| 306 | 23:08.7 - 23:11.0 | Yeah, yeah, yeah, it's very true. | Staff |
| 307 | 23:11.5 - 23:12.3 | It is true. I mean. | Interviewer |
| 308 | 23:12.3 - 23:14.8 | You could do things. I was 1.5. | P13 |
| 309 | 23:14.9 - 23:17.4 | Oh, yeah. Oh, yeah. Yeah yeah yeah. | Staff |
| 310 | 23:18.2 - 23:18.6 | It makes. | Interviewer |
| 311 | 23:18.6 - 23:19.1 | It worse. | P13 |
| 312 | 23:19.7 - 23:19.9 | Yeah. | Interviewer |
| 313 | 23:20.4 - 23:21.7 | I'm not a big fool. | P13 |
| 314 | 23:22.0 - 23:37.3 | Yeah, but I think you got your all perfectly normal people. I mean, I know you mean I did. I did myself kind of decent once. Watch with you, [Anonomous]. And like, I don't mean anything, you know, but the the staff, they they have total control over everything. | Interviewer |
| 315 | 23:37.3 - 23:40.0 | But you get. | Staff |
| 316 | 23:40.0 - 23:45.4 | What you love here. Well, in place like this, you look for certain food reviews. | P13 |
| 317 | 23:45.8 - 23:46.5 | Yeah. I look. | Interviewer |
| 318 | 23:46.5 - 23:48.8 | Around and some people think bloody alchemy a lot. | P13 |
| 319 | 23:48.8 - 23:57.9 | Worse. Yeah, yeah, that's the thing you got to go to, um, kind of blessings really. At the end of the day, um, you know, and, um, just appreciate it. Still enjoy appreciate. | Interviewer |
| 320 | 23:58.4 - 23:59.4 | Life. Good score as. | P13 |
| 321 | 23:59.4 - 24:03.6 | Well. Yeah. Yeah. It's only you got lucky if you look after you, you can't go wrong. | Interviewer |
| 322 | 24:03.6 - 24:05.1 | Okay. Yeah. Yeah, yeah. | Staff |
| 323 | 24:07.0 - 24:14.3 | Brilliant. Okay. Okay. Thank you very much. Nice to meet you. Yeah. I have a good, uh, good weekend. | Interviewer |
| 324 | 24:14.4 - 24:15.8 | Yeah. Huh? Oh. think you're. | Staff |
| 325 | 24:15.8 - 24:16.0 | Right. | P13 |
| 326 | 24:16.1 - 24:16.6 | You know. | Staff |
| 327 | 24:17.5 - 24:24.5 | For example. Hey, look, Man City man, you know, that was a that was not a sweet one by what they did. | P13 |
| 328 | 24:25.1 - 24:26.3 | Was they usually played mostly. | Staff |
| 329 | 24:26.9 - 24:31.0 | By some fun strength of glass. I've no idea what game the weekends. No. | P13 |
| 330 | 24:32.5 - 24:37.0 | No, but I see every day is a Friday then. Yeah. Yeah. | Interviewer |
| 331 | 24:37.7 - 24:37.8 | But it's like today. Yeah I hope. And I bring [Anonomous] back down. | Staff |
| 332 | 24:37.7 - 24:37.8 | Right. Thank you, thank you. Right. Nice of you to kind of. | Interviewer |
| 333 | 24:37.7 - 24:37.8 | Just go still get. | Staff |
| 334 | 24:37.7 - 24:37.8 | Your hair. But this is a good time. You. | Unknown |